



CAP ASSISTANCE



WHAT TO DO IN THE EVENT OF A CLAIM ?

YOU NEED ASSISTANCE OR MEDICAL EXPENSES

HOSPITALISATION, REPATRIATION, EARLY RETURN, MEDICAL EXPENSES, HOSPITAL VISITING

Call immediately and before any intervention the assistance centre

Indicating:

- Your contract number N° 58 224 455,
- The reason why you need assistance,
- Your first name and surname,
- The telephone number at which the insured person can be contacted.



Call the assistance centre available 24/7:

+33 1 41 85 93 16



Covers are valid only in the event of a prior call to the assistance centre

Please keep the original documents, we can request them

OTHER INSURANCE GUARANTEES

LUGGAGES, CIVIL LIABILITY, PERSONAL TRAVEL ACCIDENT INSURANCE, STAY CURTAILMENT, CANCELLATION ...

- Indicating the policy number,
- Declaring :
 - Within 2 days for theft In case of theft, the Insured person must file a complaint with the local authorities and within the 24 hours following the incident. In order to be covered, this complaint must include and describe the stolen objects.
 - Within 5 days for other insurance covers

Please upload the documents to:



<https://www.chapkadirect.com/sinistre>